Complainant Open Ended Responses

From the Albany Citizens' Police Review Board Complainant Satisfaction Survey

DO YOU HAVE ANY SUGGESTIONS FOR IMPROVING THE POLICE REVIEW PROCESS IN ALBANY?

- I filed a complaint with APD, at this time was informed about CPRB. I attended the meeting and gave a recap of my incident. Only one female on the board and she spent the whole time texting on her phone. Another member appeared not to listen at all. After giving my story was told nothing would be done, the board had already reached their decision before hearing my side of the story. Guess I just provided them with 15 minutes entertainment. The review board is a joke puppets for the police dept.
- Yes, get as much evidence as possible before going in front of the review board. I was physically
 assaulted by an APD detective and he basically got away with it. I even went to the hospital with
 my wounds.
- As the aggrieved citizen I would have liked the opportunity to hear the interchange between the CPRB and the officer.
- No suggestions. My experience with the whole process was a waste of time. They did not investigate anything, they just took the word of the police. I filed the paperwork and showed up at the hearing 1 1/2 years later for them to tell me what I already knew and they took the side of the police who were obviously in the wrong. But I come from a poor neighborhood where people just don't care and the police get to do what they want and get away with it.
- Please DO NOT contact me anymore. This was a waste of my time and only made my diagnosed PTSD worse (diagnosed after the "raid" on my house). My son was violated hand cuffed for 3 hours at the age of 13 and questioned and verbally and physically abused without a parent there!!!! and only after this the police were required to use juvenile cards to report police dealings with minors (nice cover up). The "raid" ruined my life I lost my job of 5 years, lost my apartment of 3 years and lost myself I could not eat, sleep or function. My things were destroyed including Christmas tree ornaments my children made me at very young ages...you can't get that back!!! Also, my bi-racial child who now hates the police as he has been stopped several times afterwards as "fitting descriptions" with myself present on one occasion...way to go APD for targeting young black youth that are honor roll students and has never been in trouble ever!!! only looked at for their height and facial features and skin color!!! Sad to know that my Irish Father was an APD officer SMH!!!
- They should not show favoritism to the police and they should conduct a full investigation and provide the complaining party with documentation and information on the reviews. The lack of professional standards by the CPRB has gotten me 9 years in prison because the police threatened me to tell a lie. Very disappointing.
- Swift review of case needed. 3rd party involvement. Period allowing communication with all parties. Notify parties involved. Enforce decision by unbiased 3rd party. Follow up.

- Do better background checks on police. Throughout most or all of the complaints the recording devices were not working.
- Put more civilians on the board who will not blindly believe everything the officer says. Police officers are liars.